

We at Phoebe Rich Dermatology and Oregon Dermatology and Research Center wholeheartedly support and believe in providing care to patients of any race, age, disability, and those that self-identify as a member of the LGBTQIA+ community. We take pride in making our office a welcoming and supportive environment for everyone.

Phoebe Rich Dermatology and Oregon Dermatology and Research Center are committed to providing services to people whose primary language is not English and/or people with disabilities to communicate effectively, such as :

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Information is written in other languages via qualified interpreters
- Qualified interpreters, including sign language
- Written information in other formats (large print, audio, accessible electronic, or other formats)

If you need these services or have additional requests, please contact the clinic manager or director of clinical research.

If you believe that Phoebe Rich Dermatology or Oregon Dermatology and Research Center has failed to provide these services or discriminated in another way you can file a grievance with:

Clinic Manager or Director of Clinical Research
2565 NW Lovejoy St.
Ste. 200
Portland, OR 97210

Phone: (503) 226-3376
Fax: (503) 223-9561

contactus@phoeberichmd.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the clinic manager or director of clinical research is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, S.W.
Washington, D.C. 20201

1-800-368-1019
TDD: 1-800-537-7697

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-503-226-3376.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-503-226-3376.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-503-226-3376。

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-503-226-3376.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-503-226-3376 번으로 전화해 주십시오.

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-503-226-3376.

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-503-226-3376 まで、お電話にてご連絡ください。

Arabic: ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-503-226-3376 (رقم هاتف الصم والبكم).

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-503-226-3376.

Mon-Khmer, Cambodian: ប្រយ័ត្ន: បើសិនអ្នកនិយាយខ្មែរ, សេវាជំនួយភាសាខ្មែរ គឺត្រូវបានផ្តល់ឱ្យឥតគិតថ្លៃ។ ទូរស័ព្ទ 1-503-226-3376.

Cushite: XIYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-503-226-3376.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-503-226-3376.

Persian: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-503-226-3376 بگپزیدت.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-503-226-3376.

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร